

SIBA quality policy

To SIBA, quality means consistently achieving the optimum balance between cost and benefit in relation to the needs and expectations of our customers. It is the responsibility of all managers to implement this quality policy company-wide

Quality begins with advice

Our many years of expertise and the latest technology allow our engineers to offer solutions that realise potential savings and performance enhancements for our customers. We place a major focus on the high quality of our products and offer first-class advice to our customers. Based on your requirements and our own experience, we develop tailor-made complete solutions that fulfil your actual needs and already take account of future expansions.

Staff

Our highly-qualified staff work in a team-oriented manner and are able to make the maximum contribution to continuously increasing quality thanks to the level of autonomy they are afforded. This makes it vitally important for every single person to participate energetically, which means supporting staff with relevant information and training.

High quality products

This focus on quality is naturally also applied in the production phase. With consideration to regional value creation and the associated quality, all structural and manufactured parts are produced in close cooperation with manufacturers from the surrounding area. When it comes to purchased parts, we use exclusively high-quality products from renowned manufacturers.

Professional and on-time installation and maintenance

Our team of in-house installers makes a substantial contribution to the success of our company, thanks to the professional and on-time installation service they provide. Training and instruction of operating personnel is carried out on site by our qualified staff. Our maintenance and service personnel are available quickly and without unnecessary bureaucracy to carry out required system inspections and rectify any faults. They also always have the necessary spare parts on hand.

Focus on safety

The utmost importance is given to protecting staff from health hazards.

Documentation & After-Sales

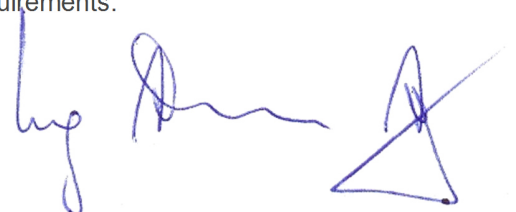
The provision of clear and well-arranged documentation is part of completing any project. In our fast-paced times, ongoing modifications and optimisations are often essential. We will advise you accordingly and make adjustments to your system as needed. Once a project is complete, we naturally remain available to you for matters of storage, conveying technology and operational logistics!

Efficiency

We achieve our quality by delivering the services we offer efficiently, taking account of economic considerations. This includes the principle of fault avoidance before fault rectification. We want to impress purchasers with the high quality of all of our products as well as the value for money they represent compared to the competition.

Focus on the environment

Environmental protection and the conservation of resources are operational requirements.

A handwritten signature in blue ink, consisting of a stylized first name followed by a surname and a large, decorative flourish.